

Beyond Choir Privacy Policy

Effective Date: December 01, 2022

Last Updated: May 23, 2026

Beyond Choir Limited (“Beyond Choir,” “Beyond,” “we,” “our,” or “us”) respects your privacy and is committed to protecting the personal information you share with us. This Privacy Policy explains how we collect, use, share, and protect information gathered through our website, artist portal, ticketing and registration systems, events, donations, and communications.

By using our website, registering for an account or program, purchasing tickets, making a donation, attending an event, or otherwise interacting with Beyond Choir, you agree to the practices described in this Privacy Policy.

Information We Collect

When you use our website or interact with Beyond Choir, we may collect the following types of information:

Personal Information

We may collect personal information you voluntarily provide, including:

- Name
- Email address
- Mailing address
- Telephone number
- Donation and ticket purchase history
- Artist, volunteer, or program registration information
- Biographies, photos, recordings, or media submitted by performers
- Communications or inquiries sent to us

Usage Information

We may collect technical information about your interaction with our website, including:

- IP address
- Browser type
- Device type
- Pages visited

- Referral sources
- General website analytics information

Cookies

Our website may use cookies or similar technologies to improve functionality, remember preferences, analyze website traffic, and support embedded services such as ticketing, forms, payment tools, video content, and social media integrations.

You may disable cookies through your browser settings, though portions of the website may not function properly.

How We Use Your Information

We use the information we collect to:

- Provide and maintain our website and online services
 - Process donations, ticket purchases, registrations, and payments
 - Communicate with patrons, donors, artists, volunteers, and community members
 - Manage artist participation, auditions, rosters, and event operations
 - Personalize user experiences and improve website functionality
 - Provide newsletters, updates, marketing, and promotional communications
 - Support organizational planning, grant reporting, and impact assessment
 - Comply with legal, financial, and operational obligations
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Donations and Payment Information

Payments and donations are processed through trusted third-party payment processors. Beyond Choir does not directly maintain full credit card information.

Donor information is used primarily for processing contributions, issuing acknowledgments, maintaining contribution records, and communicating about Beyond Choir's mission, programs, and fundraising activities.

Unless otherwise requested by the donor, Beyond Choir may publicly acknowledge donors by name in concert programs, annual reports, websites, social media, donor recognition materials, or other organizational publications. Donors may request to remain anonymous at any time, and Beyond Choir will make reasonable efforts to honor those requests.

Sharing and Use of Information

Beyond Choir does not sell or rent personal information to third parties.

We may share information with trusted third-party service providers who assist with:

- Payment processing
- Ticketing and registration systems
- Website hosting and technical support
- Email and communication services
- Analytics and reporting tools
- Donor, patron, volunteer, and artist management systems

These providers may only use information as necessary to provide services on our behalf.

We may also aggregate or anonymize data for legitimate organizational and business purposes, including but not limited to:

- Identifying geographic service areas for grants
- Reporting organizational impact and participation trends
- Preparing reports for funders, government agencies, or the public
- Supporting strategic planning and organizational development

Aggregated or anonymized data does not personally identify individual users.

We may additionally disclose information when required by law, to comply with legal obligations, to protect the safety or rights of others, or when disclosure is reasonably believed to be in the best interest of Beyond Choir and its operations.

Photography, Audio, and Video Recording

Beyond Choir events, rehearsals, educational programs, meetings, and related activities may be photographed, audio recorded, or video recorded by Beyond Choir or authorized third parties.

By attending or participating in Beyond Choir activities, you acknowledge and agree that your likeness, image, voice, performance, or participation may be captured and used by Beyond Choir for promotional, educational, archival, documentary, fundraising, livestreaming, broadcast, or other organizational purposes without compensation or additional approval.

This may include use in:

- Concert programs
- Marketing materials

- Websites and digital platforms
- Social media
- Livestreams and recordings
- Grant and donor materials
- Press and media coverage

Individuals wishing to request limitations regarding the use of their likeness may contact Beyond Choir using the information provided below. Beyond Choir will make reasonable efforts to accommodate requests when practical, though accommodations cannot be guaranteed in public event settings.

Children and Youth Participants

Beyond Choir does not knowingly collect personal information from children under the age of 13 without appropriate parent or guardian consent. Information related to youth participants is used only for program administration, communication, safety, and related organizational purposes.

Data Security

We take reasonable administrative, technical, and organizational measures to help protect personal information. However, no method of internet transmission or electronic storage is completely secure, and we cannot guarantee absolute security.

Your Choices and Rights

You may:

- Opt out of marketing communications using the unsubscribe link included in emails
- Request access to or correction of your personal information
- Request deletion of your account or certain personal information, where legally and operationally feasible
- Request removal or modification of publicly displayed information, including artist biographies, photos, donor acknowledgments, or profile information

Beyond Choir will make reasonable efforts to honor privacy-related requests in accordance with applicable law, operational requirements, artistic recordkeeping needs, contractual obligations, and legitimate organizational interests.

Third-Party Services and Links

Our website may include links to or integrations with third-party websites and services, including ticketing providers, payment processors, social media platforms, video services, or external applications. Beyond Choir is not responsible for the privacy practices or content of third-party services.

International Visitors

Beyond Choir is based in the United States and primarily serves audiences, patrons, artists, and community members within the United States. If you access our website from outside the United States, please understand that information may be transferred to, processed, or stored in the United States or other jurisdictions where our service providers operate.

Changes to This Privacy Policy

We may update this Privacy Policy periodically to reflect operational, legal, or technological changes. Updated versions will be posted on our website and become effective upon posting.

Contact Us

For questions regarding this Privacy Policy, privacy-related requests, or how your information is used, please contact:

Beyond Choir Limited

Website: www.beyondchoir.org

Email: info@beyondchoir.org

By Mail:

Beyond Choir Limited

ATTN: Privacy and Records Coordinator

PO Box 970528

Ypsilanti, MI 48197